



Library Learning Commons

ANNUAL REPORT



2019-2020

THE NEW TRENDS CON

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MISSION

The UMAK LLC aims to continue providing and maintaining the information currency concerning instruction, research, and library community service of the University on knowledge development.



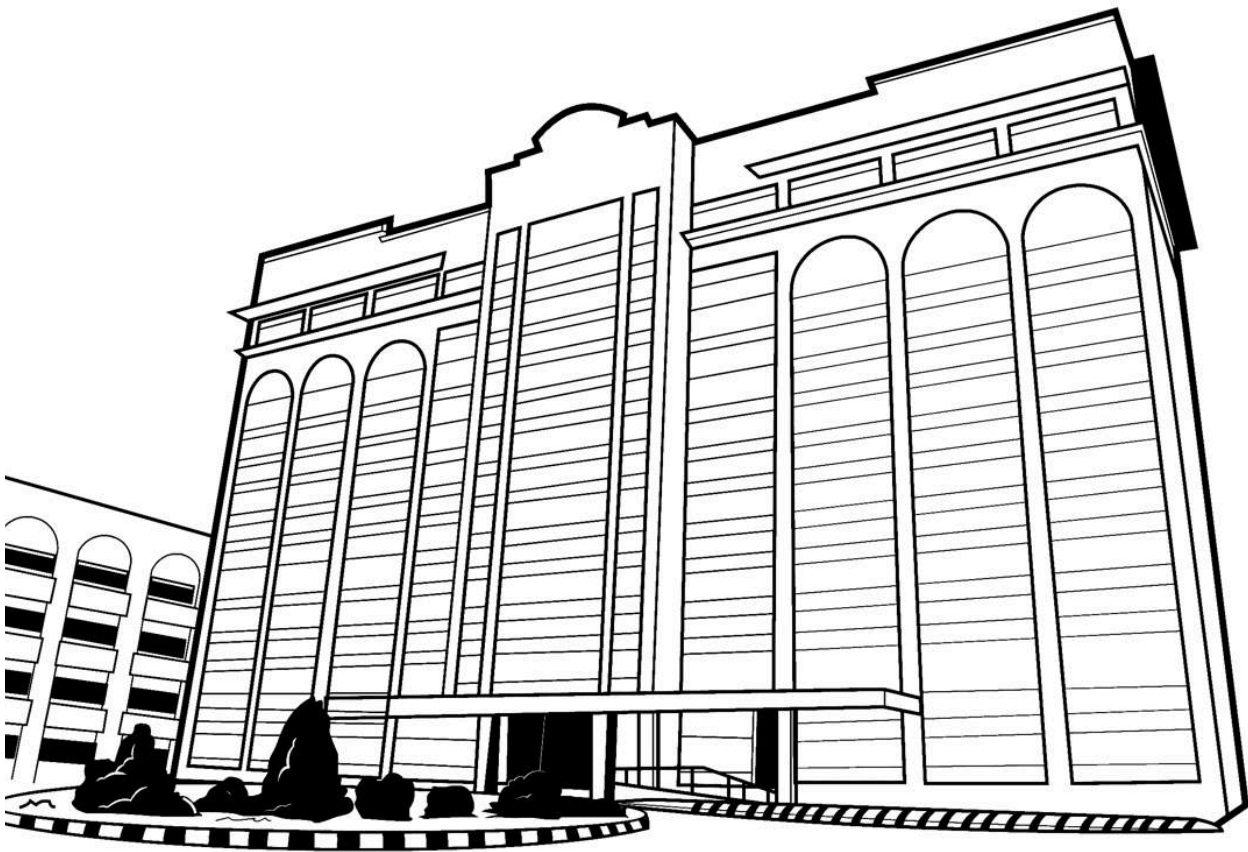
VISION

The UMAK LLC envisions to provide a world-class library learning environment for quality library management and delivery of Library programs and services, research, and library community extension services with the different sectors of the University for efficiency and effectiveness.

GOALS

- Become effective consumers of information by providing access to quality library resources in all formats
- Equip with technical skills in the search for information sources with appropriate advanced technologies
- Develop student's critical thinking and information literacy skills in support of their outcome and personal attainment
- Repurpose and refurbish the library space as a Learning Commons
- Provide a proactive and participatory user reference and information services, by providing information services that are highly customized and targeted to their greater needs
- To support the professional development of its staff.





ABOUT US

The University of Makati Library Learning Commons exists primarily to support the UMak goals and objective. Generally, it aims to render committed and updated library services to the UMak community.



The year 2020 has unraveled things that seem unthinkable. The COVID-19 pandemic grabs almost all the headlines across the world. It has become the biggest news story of 2020 (or even decades to come). The unprecedented, devastating, and erratic impact of the pandemic has reverberated through every corner of the world and has significantly changed people's lives across the globe.

The COVID-19 is highly transmissible. Some people might unknowingly spread the virus because they are asymptomatic; therefore, the risk and cause of transmission in the community are hard to trace and ascertain. As a response, government around the world has implemented mitigating measures such as the mandatory wearing of face masks when going outside physical distancing, and community lockdowns to help slow the spread of the virus and minimize the mortality and morbidity.

The pandemic has turned the world upside down. Who would have ever thought that schools would conduct

THE LIBRARY UNDER THE NEW NORMAL

classes remotely, the white-collar workforce will work solely from home, and that the global economy would plunge into recession? No one. This pandemic is indeed forcing us to think the unthinkable.

Educational institutions have their fair share of world-shifting events. The pandemic forced schools and universities across the country to close as the government prioritizes the community's safety and health. As a response, school and university administrators have quickly implemented new and strategic measures to ensure learning continuity even beyond the traditional classroom setup.

The Library is one of the significant casualties of the pandemic. The Interagency task force (IATF) stringent measure on mass gathering has forced libraries across the country to close. As a response, The Library Learning Commons has altered its services, processes, policies, physical set up, and

upgraded its technology capabilities to augment its virtual and remote services to ensure smooth and efficient delivery of information to our users.

The library is continuously recalibrating its process to provide timely and seamless access to the library's growing print and non-print collection even beyond the four corners of the Library. Since the easing of the community quarantine, the Library has been conducting ad hoc research to determine the strategies and guidelines to reach patrons accessing library services remotely via their computers or smartphones.

Library services offered during the community quarantine

MONTHLY ELECTRONIC CURRENT AWARENESS SERVICE

A personalized library service aims to keep users abreast with the latest developments in their field of expertise, whereby librarians conduct regular searches of databases to find references customized to patron's specific needs.

E-TRANSFORMATION SERVICE

A library service offered to bonafide students and faculty of the University of Makati. This service is done by scanning a portion of a book/thesis, and the Library will send the scanned document file via email. Generally, digitization is done by transferring the existing print collection into a format that can be read and accessed electronically via information and communication technologies.

ONLINE RESEARCH ASSISTANCE SERVICE

A library service conducted by the graduate school librarian, the Online Research Assistance Service assists users with their complex research needs. The graduate school librarian will analyze the research and information need/s of the user. The research librarian will then conduct a search and retrieval process utilizing the print and non-print collection of the Library to determine the best and relevant resources that would best fit their needs. Moreover, this service aims to answer research queries that are considered the most complex and intricate.

BOOK DELIVERY SERVICE

A library service exclusively available to UMak School of Law students. This limited library service enables library users to check out the available print collections of the SOL library from their homes' comfort and have it delivered right to their doorsteps via courier service. However, library users will shoulder the delivery fee.

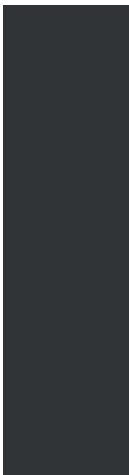


Aside from the modified library services offered under the community quarantine, the Library Learning Commons has also been implementing health and safety protocols to mitigate the spread of the COVID-19 since the community quarantine's easing.

The following are health and safety protocols observed within the vicinity of the Library Learning Commons:

1. Mandatory sanitation of hands and checking of body temperature before entering the library.
2. Reducing library seating capacity to 3-4 persons per table.
3. Strict implementation of physical distancing.
4. Chairs and tables are marked with an "x" sign to inform the library users where to sit and not to sit.
5. Limiting the library users' time of stay inside the library and the number of times he/she can enter the library per day.

The Library is committed to its mission to continue providing and maintaining the information and continuously face adversity with resilience and innovation. The onslaught of the COVID-19 has become a gateway for the Library Learning Commons to reinvent its services to become more dynamic, relevant, and user-centered. In these challenging times, we can substantially say that the Library Learning Commons is becoming more essential and relevant to the delivery and support of distance learning at the University of Makati.



MOVING FORWARD

Transformation of University Library's name to Library Learning Commons (LLC)

The Library Learning Commons has reached another milestone; The Executive Committee of

the Board of Regents of the University of Makati has approved Resolution No. 2019-359, renaming the University Library to Library Learning Commons.

Prof. Jennifer J. Laluna, the officer-in-charge of the Library Learning Commons, spearheaded the proposal of renaming the Library. Prof. Laluna, who is an advocate of a patron-driven library, has always been clear and assertive of her vision to transform the Library into a learning commons. Her commitment to actively look for effective ways to bring the Library into the digital age has become the shared vision and common goal of each librarian and staff in the Library.





The Library perceives the inevitable impact of technology in today's generation, and most of the library users today are inherently tech-savvy and technologically demanding in nature. As a response, the Library has continuously integrated changes in line with the library users' varying and changing needs.

This gradual transition is a momentous breakthrough for the Library Learning Commons will ensure that the Library's mission of providing 21st-century service to its users will come into realization.



OUR COMMITMENT

TO PROVIDE USERS WITH INNOVATIVE SERVICES

In the 21st-century information access and retrieval, users' information needs and perception of the library changed drastically. With the advent of technology and the availability and convenience of obtaining information on the internet, the library's relevance and value is often questioned.

The Library Learning Commons' challenge is to continually integrate services that are anchored towards the modern needs of library users. The library's vision of providing a world-class library learning environment for quality library management and delivery of library programs and services, research, and library community extension services has been exemplified by providing our users with innovative services.

The Library Learning Commons recognizes the fact that the intrinsic value of the library today is becoming less visible, that most students and faculty today are digital natives. With this notion, the Library Learning Commons' services have evolved, integrating technology to satisfy the information, research, and recreational needs of its users.

“One of the goals of the Library Learning Commons is to ensure that we continue to meet the needs of our students, faculty, and staff in terms of library services as we go forward with limited resources. The Library's long term goal recognizes the fact that library services today are evolving. And it is essential on our part to continually shape and re-shape our services and spaces that are at par with the Library and University's mission to meet the user's needs and expectations.”

The Library Learning Commons is now offering the following services:

ENLIGHTENMENT ZONE SERVICE

Involves helping users locate, retrieve, otherwise, gain access to information; provide easy access to information; gives assistance to users in securing information.

AUDIOVISUAL/MULTIMEDIA SERVICES

Audiovisual materials supplement the printed collection. However, for the viewing and listening facilities for the whole class, faculty member may have to coordinate with the Librarian in-charge.

PHOTOME SERVICE

The Library Learning Commons allows taking of picture of a limited pages of books using various gadgets available. Since the LLC currently does not allow book borrowing, the PhotoMe Service will serve as an alternative for the book loan.

SCANNING SERVICE

In the absence of the Photocopying Machine in the library, the LLC extend innovative way of service to its clientele by allowing students/faculty to scan a limited number of books pages, and the requested scanned pages of books will be forwarded and downloaded via Google Drive of the University.

E-TRANSFORMATION SERVICES

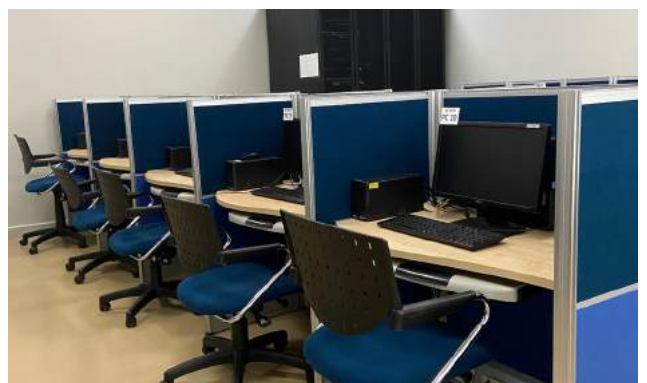
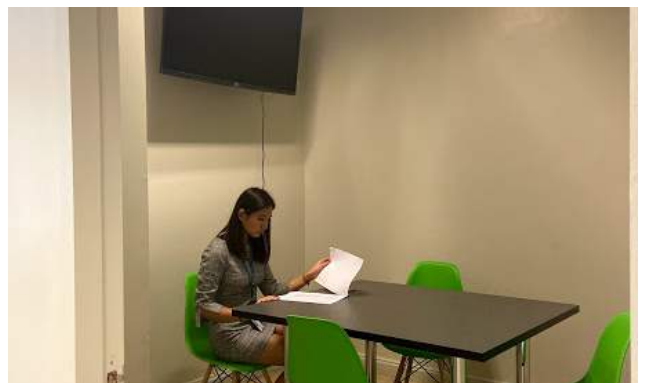
Transactions related to the digitization of print materials as requested by the faculty and students are accommodated for easy sharing and access of resources.

ON SOCIAL MEDIA

Library Learning Commons has an official social media accounts such as Facebook, Instagram, Twitter, and YouTube. This service will facilitate effective and efficient information dissemination and a marketing tool for the library.

INTERNET SERVICE

Library Learning Commons has an official social media accounts such as Facebook, Instagram, Twitter, and YouTube. This service will facilitate effective and efficient information dissemination and a marketing tool for the library.





LIBRARY'S COMMITMENT AS A PARTNER IN RESEARCH

Involvement of Library Learning Commons (LLC) in Intensifying Research Process and Programs in the University of Makati

It is needless to reiterate the value and impact of the library in research. Research and library are interrelated and are not mutually exclusive. The LLC has become the gateway to vast and varied resources, information, data, and literature for research.

As Sadiq (2005) points out, the library provides research facilities and resources to researchers and renders technical information services. The role and responsibility of the LLC to solidify research in the University of Makati

has been pertinent over the past few months. The importance of the LLC to support the UMak community research needs is a crucial part in the University. The LLC offers systematic services that enable researchers to search and retrieve relevant resources to aid their research.



TAILORED
TO YOUR _____
NEEDS



RESEARCH ASSISTANCE SERVICES

PROVISION OF GRADUATE SCHOOL SECTION

The LLC maintains separate collection for undergraduate and graduate students which contains the major research collection of UMak students. This section of the library aims to equip students, faculty, and researchers with vast and varied research materials.

DOCUMENT SERVICES

A document service covers the acquisition and provision of specific items for consultation in the library, or borrowing.

ENLIGHTENMENT ZONE SERVICE

Research questions are considered the most complex and intricate compared to other types of queries. The library provides a service which covers the identification of specific information or data elements, by search and selection in response to a request. The librarian, however, does not conduct the research herself but provides the researcher with useful information for the completion of the research work.

SELECTIVE DISSEMINATION OF INFORMATION

A personalized library service that is meant to keep users abreast with the latest developments on their field of expertise, whereby librarians conduct regular searches on different databases to find resources that are customized to the patron's specific needs.

RESEARCH ASSISTANCE SERVICES

PROVISION OF REVIEW OF RELATED LITERATURE AND DATABASE SEARCHES

A library service given to a library client with complex research question, the Graduate School Librarian search and retrieve relevant information using online databases or internet.

There are two basic types of library databases:

1. Bibliographic database – contains data on how to identify and access the appropriate material/s that could help researchers. These are generally the indexes, abstracts, and Catalogs.
2. Non-bibliographic database- a variety of databases distinguished from bibliographic databases by content, style, and format.

CURRENT AWARENESS SERVICE

A library service that is designed to keep library users aware of new materials, new services, or any other developments in the library.

INTERLIBRARY LOAN

There are certain instances when library does not have enough resources to address the information needs of our users. In such case, the library issues a referral letter which will be sent to other libraries. The library may borrow some materials from any of the other libraries within the group which has the materials needed.

It is an ongoing commitment of the Library Learning Commons to be a research partner at the University of Makati. The library is gradually integrating services anchored to the needs of the researchers. We perceive research as an integral part of the services offered by the library, and a crucial endeavor to further communicate the importance of the library in the field of research.



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BRINGING THE LIBRARY AT YOUR DOORSTEPS

On March 12, 2020, President Rodrigo R. Duterte has declared the imposition of Metro Manila-wide community quarantine, which aims to impose stringent measures to mitigate the virus's spread. The Inter-agency Task Force for the Management of Emerging Infectious Disease has issued resolution number 12, series of 2020, which outlined the recommendations for the management of the Coronavirus Diseases 2019 (COVID-19)

situation. Mass gatherings such as movie screenings, concerts, community assemblies, and non-essential work-related gatherings shall be suspended - including the libraries. Given the circumstances, the Library Learning Commons has proactively sought ways to provide our users with virtual library services continually. As a result, the library has embarked on technological and digital initiatives to supplement and aid the library services.



In 2020, The Library Learning Commons has been able to procure the Odilo digital library. Odilo is an intelligent content platform that provides digital library and archiving solutions for libraries, schools, and universities. In 2020, The Library Learning Commons has been able to procure the Odilo digital library. Odilo is an intelligent content platform that provides digital library and archiving solutions for libraries, schools, and universities. For a digital experience, Odilo provides

a personalized web experience with its branding, carousels, and content. Content access will also be provided from ODILOGeneric native apps for Android, iOS, and Windows. The University of Makati now has access to a specialized curated catalog with titles covering many academic, technical, and soft skills areas. This endeavor will equip students with knowledge and skills, which will enable them to achieve employability, personal development, and learning goals.

The digital platform includes over 20,000 titles from high quality publishers such as Gale, Packt, Open Road, Verlag, Elsevier, Sage, Springer, Wharton School Press, Chicago Review. Additionally, UMaK will be able to purchase its liking from the ODILO Marketplace for the Philippines, which today has north of 2 million titles from thousands of content providers and will keep on growing with international and local content. As of date, Odilo col-

the ODILO platform is possible. Uniquely, it also offers a robust platform that is interactive and rich with e-learning functionalities specifically designed to improve reading and writing skills, develop critical thinking skills, knowledge exchange, and collaboration amongst students and peers. The key elements include Learning Paths (inc Timelines), Assessment, Forums, Chat & Statistics. Odilo access is possible through web and mobile applications and can be accessed anytime, anywhere. For the IT require-

ments, Odilo has a proprietary e-reader (Nubereader) and DRM that protects publishers and institutions for anti-piracy and security. Odilo enjoys essential certifications, such as ISO [9001] and ISO [27001]. The Library Learning Commons has transitioned from focusing on managing physical resources and services to dynamic and digital resources to support learning, aid teaching further, and intensify research in the university. The students and faculty members are now enjoying a plethora of resources that they can access at their homes' comfort. This initiative will enable a seamless and convenient flow of information.

laborates with over 5,000 publishers worldwide to offer over 2M titles of high-quality ebooks, audiobooks, videos, magazines, and others, across 40 languages. Odilo is open to linking existing external databases into its interface to provide a single access point to all content, and upload its copyrighted materials of various media into





ADVANCING RESEARCH THROUGH ONLINE INFORMATION DISTRIBUTION AND EXCHANGE

The University of Makati Library Learning Commons signed a Memorandum of Agreement (MOA) with the ProQuest Dissertations and Theses (PQDT). This partnership aimed to disseminate via “PQDT Global Database” the UMak electronic format graduate theses and dissertations. The PQDT will enhance the visibility of the UMak digital resources in the international research community --in scholarly institutions as well as in research bodies outside academia. Furthermore, the PQDT will become the University Repository for the electronic Theses and Dissertations that will save library shelf space.

The signing of MOA between Makati City Mayor and Acting President of UMak, Hon. Mar-Len Abigail S. Binay and Mr. Alan T.C. Lui of Proquest was held at the University of Makati --Vice President for Academic Affairs (VPAA) 's Conference Room on January 6, 2019. The activity was witnessed

by the Vice President for Academic Affairs, Dr. Elyxzur C. Ramos, CESE, Knowledge Management Center (KMC) 's Executive Director, Engr. Luke Ivan B. Moro, and LLC's Officer-in-Charge Prof. Jennifer J. Laluna.

Also in attendance were Librarians: Ms. Janella T. Sahagun; Mr. Ryan Carl B. Salas; Ms. Racquel T. Sarilla; Ms. Kristine N. Lumaban; Mr. John Bonin K. Butacan; Mr. Kyle D. Medina; Mr. Michael Angel N. Lacanilao; Ms. Rosemarie Calejasa; and Central for External Resources and Institutional Networking Director, Dir. Cynthia Jose.

ProQuest Dissertations & Theses (PQDT) Global is the largest digital collection of graduate works, with 5 million dissertations and theses (2.5 million in full text) and grants access to tens or hundreds of thousands of dissertations within a single discipline. It is the official offsite repository for the U.S Library Congress,



which offers comprehensive historic and ongoing coverage from North America and beyond. PQDT Global provides multiple ways of accessing dissertations and other important research materials. Researchers can access dissertations alongside journal articles and other valuable sources. To improve research, ProQuest also supports open access and institutional repositories (IRs). The authors of these dissertations and theses have opted to publish their

manuscripts as open access and make their research available for free on the open Web. This initiative to partner with ProQuest will genuinely serve as a gateway for researchers to reach a wider audience. This venture will likewise ensure the quality of research produced in the university due to the rigid and lengthy process that a research paper will undergo.

“This partnership with ProQuest will bring significant change and impact in the landscape of research here at the University of Makati. This endeavor will enable effective and efficient information exchange and retrieval, and will open a wide array of opportunities for the researchers, and will cultivate the love for research,” – Prof. Laluna

ENABLING LEARNING WITH MULTITUDE OF
LIBRARY RESOURCES



The Library Learning Commons has consciously recognized the intricate and distinct styles of acquiring and assimilating knowledge and information of the 21st-century learners. This year, the LLC has been able to procure 154 audiovisual materials to complement the library's existing print

collection. This initiative will ensure that the LLC would meet our users' varying needs, especially those who acquire knowledge and understanding through multiple impressions perceived through the eye, ear, and touch.

Below is the list of colleges that were able to acquire audiovisual materials:

College of Allied Health Studies	03
College of Arts and Letters	30
College of Business and Financial Sciences	11
College of Computer Science	05
College of Construction Sciences and Engineering	02
College of Education	02
College of Governance and Public Policy	02
College of Science	38
Center of Technology Management	15
College of Tourism and Hospitality Management	13
College of Human Kinetics	18

The Library Learning Commons cannot overemphasize the importance of audio-visual materials in students' teaching and learning processes. This endeavor will continue until we reach our targeted goal of exceeding the different accrediting bodies' minimum requirements.

LIBRARY DATABASES

The Library Learning Commons seeks to provide UMaK students and professors with the information resources which facilitate blended learning. We are continually integrating and maintaining electronic databases to support and ensure that we meet the diverse needs of all users who rely on the library. The library is continually rethinking different ways on how to respond to the evolving needs of our users. We envision new and varied ways to deliver the information



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that the patrons seek, creating new services tailored to their needs, and providing them with accurate and relevant resources to support their needs.

In a span of two year (A.Y. 2019 - 2021), the Library Learning Commons has been able to subscribed to these databases: Proquest, eSCRA, MyLegal Whiz, LexisNexis, Westlaw, and CDAsia.



ProQuest Central provides access to databases across all major subject areas under University of Makati's subject curriculum including business, health and medical, social sciences, arts and humanities, education, science and technology, and religion. The collection includes thousands of full-text scholarly journals, newspapers, magazines, dissertations, working papers, and market reports all together on a powerful, user-friendly platform.



CD Asia Online is the latest innovation from CD Technologies Asia, Inc. It provide access to the complete databases of Philippine laws and jurisprudence comprising over 70,000 documents, through the most advanced search engine for legal databases in the country today. All materials in CD Asia Online are gathered only from official sources and include the complete text, footnotes and images.



MyLegalWhiz is a pioneer in providing legal intelligence and research assistance on any mobile or computer device. Its contextual format fits the needs of legal researchers and legal professionals. It is currently the fastest growing legal research technology in the country and has pioneered an on-demand concierge legal research assistance service known as LEATM.



Westlaw is an online legal research service for lawyers and legal professionals in the United States and the United Kingdom, and is a product of Thomson Reuters. In addition, it provides proprietary database services. Information resources on Westlaw include more than 40,000 databases of case law, state and federal statutes, administrative codes, newspaper and magazine articles, public records, law journals, law reviews, treatises, legal forms and other information resources.



eSCRA or electronic Supreme Court Reports Annotated Online provides users with a compilation of Supreme Court decisions, and has been the pillar of legal publication since 1961 is the exclusive publication of Central Books, a pioneer in legal publication since 1945. eSCRA allows access to the decisions of the Supreme Court from 1901 up to the present. It has a built in quick index feature that makes researching easier.



LexisNexis Legal & Professional is a leading global provider of legal, regulatory and business information and analytics that help customers increase productivity, improve decision-making and outcomes, and advance the rule of law around the world.

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OUR ONGOING COMMITMENT TO BE AT PAR WITH THE STANDARDS

The Library Learning Commons' ongoing commitment to meet the standard of the Commission on Higher Education (CHED) and different accrediting bodies have become the common goal of the Library Learning Commons. Moreover, the President of the University of Makati, Hon. Mar- Len Abigail S. Binay emphasizes the importance of an institutional recognition from CHED and reiterates that this recognition should be recognized as being of paramount importance.

The CHED recommended minimum requirement for University Libraries to all programs requires that the LLC have sufficient personnel to meet the criteria for quality library and information services. For the area of Human Resources, the CHED has recommended a ratio of one full-time licensed librarian and one full-time support staff for the first 1,000 students, faculty, and staff. And an additional one full-time licensed librarian and at least two full-time library assistants/ support staff for every additional 3,000 students and faculty.

Guided by our commitment, it became the vital mission of the LLC to meet these standards. Prof. Laluna, the LLC's Officer in Charge, has justified the need to hire additional librarians as she perceives a sufficient workforce as an essential component of a successful library. Prof. Laluna considered hiring an additional librarian as an urgent matter and an indispensable requirement for UMak to comply with the minimum standards of the CHED. After a thorough series of screening and interviews, the LLC hired six (6) competent librarians and one (1) library staff as of September 19, 2019:



Ms. Sarilla serves as the Research Librarian in the Library Learning Commons. She holds a post-graduate degree in Masters in Library and Information Science from the University of the East, Manila. She completed her undergraduate degree in Manuel L. Quezon University with a Bachelor's degree in Secondary Education Major in Library Science. She served the Lyceum of the Philippines University (LPU) for 20 years as a periodical librarian.



Ms. Conde serves as the Law Librarian in the Library Learning Commons. She graduated from the University of Santo Tomas with a bachelor's degree in Library and Information Science. She passed the Librarian's Licensure Examination in 2018.



Ms. Lumaban serves as the Reference Librarian in the Library Learning Commons. She graduated from the University of Santo Tomas with a bachelor's degree in Bachelor of Library and Information Science. She passed the Librarian's Licensure Examination in 2018.



Mr. Butacan serves as the Reference and College of Allied Health Studies (COAHS) librarian in the Library Learning Commons. He graduated from Polytechnic University of the Philippines with a bachelor's degree in Library and Information Science. He passed the Librarian's Licensure Examination in 2019.



Mr. Lacanilao serves as the Reference Librarian in the Library Learning Commons. He graduated from Polytechnic University of the Philippines with a bachelor's degree in Library and Information Science. He passed the Librarian's Licensure Examination in 2019.



Mr. Medina serves as the Technical Librarian in the Library Learning Commons. He graduated from Polytechnic University of the Philippines with a bachelor's degree in Library and Information Science. He passed the Librarian's Licensure Examination in 2019.



Ms. Calejesan serves as the Library Staff in the Library Learning Commons. She graduated from Perpetual Help System-Laguna with a bachelor's degree in Library and Information Science.

PROFESSIONAL DEVELOPMENT

Our continuous pursuit of excellence and development



The library values the importance of its LLC staff's personal and professional development; hence, attending various seminars, workshops, and conferences have become a library culture. The LLC believes that learning is a never-ending process and that humans are continually learning from the cradle to the grave. And the value of Continuing Professional Development should not

be underestimated, for it will maintain and enhance the knowledge and skills needed to deliver professional service to the academic community of the University of Makati we serve. The librarians of the Library Learning Commons have attended various seminars, workshops, and conferences that will further enhance their knowledge, skills, and personal well-being.



RESEARCH WRITING AND PUBLICATION WORKSHOP: WRITING A GREAT PAPER AND GETTING IT PUBLISHED

On November 21, 2019, The Library Learning Commons Librarians: Prof. Jennifer J. Laluna, Ms. Janella T. Sahagun, Mr. Ryan Carl B. Salas, Ms. Racquel T. Sarilla, and Mr. Kyle D. Medina attended a seminar entitled "Research Writing and Publication Workshop: Writing a Great Paper and Getting it Published" at the University of Santo Tomas, Miguel de Benavides Library, Manila City.

This seminar aims to enhance the writer's knowledge of writing by introducing various tools and techniques that are deemed essential to craft a qualitative and substantial research paper. Moreover, the speaker pointed out crucial points to consider when writing a research paper and getting it published eventually.

The seminar-workshop provided indispensable tools and techniques which are essential in crafting qualitative and substantial research. The invaluable knowledge that the librarians have learned will be reflected in the services they offer in the library.



On July 25, 2019, UMaK Librarians attended a one-day seminar entitled "How the Use of Varied Content Types Drives Impact in Research, Teaching and Learning" held at the Fairmont Hotel, Makati City. The seminar aims to transform library experience by providing access to the world's most extensive curated collection of journals, ebooks, dissertations, videos, and primary sources, all in one place. It intends to educate users on the platform differences, providing libraries with information suited to their research needs, information literacy & management, and fostering leadership & integrity of their researchers, students, and faculties.

HOW THE USE OF VARIED CONTENT TYPES DRIVES IMPACT IN RESEARCH, TEACHING AND LEARNING

The seminar introduced ProQuest Dissertations & Theses (PQDT) Global, the most extensive digital collection of graduate works, 5 million dissertations and theses (2.5 million in full text) and grants access to tens or hundreds thousands of dissertations within a single discipline.

The seminar has presented a lot of edges and significant knowledge that compelled the Library Learning Commons to partner with ProQuest. After careful and thorough planning, Prof. Laluna communicated the Library Learning Commons' plan to the upper management of the University of Makati for a partnership with ProQuest to further intensify the research program at the University of Makati. After a series of discussions, the University of Makati officials have signed a memorandum of agreement with ProQuest on December 3, 2019.

DATA PRIVACY AWARENESS WEBINAR FOR EMPLOYEES



On November 14 & 15, 2019, Mr. Ryan Carl B. Salas Attended a two-day conference entitled “Digitization and Digital Preservation Initiatives and Best Practices” the conference exploited and discussed different possibilities and advantages of digitization. The conference was held at the David M. Consunju Theater, Institute of Civil Engineering Building, UP Diliman, Quezon City.

The central objective of the conference was to bring together librarians, IT personnel, researchers, and educators to discuss issues and challenges and learn from the experiences and best practices of institutions that have embarked into digitization or digital preservation projects.

The conference centered the discussion on how the library will preserve its relevance and communicate its value in lieu of the recent developments in Information Communication Technologies (ICTs) and the profusion of the available information on the internet. The impact brought by the advent of technology has forced many libraries and librarians to utilize and embed available technologies in their library services and process, and inculcate the culture of embracing change to keep abreast with the current and emerging trends in the field of Librarianship.

Digitization presents promising and compelling advantages in the dawn of technological revolution; it enables libraries to preserve the documents, makes it electronically available, and produce a facsimile of the actual material.

Digitization, on the other hand, is a very intricate and expensive endeavor. The process is very tedious and requires much training. The library who’s considering to embark on digitization initiatives should take into consideration their budget and priorities. As stated in the conference, resources, equipment, human resources, and budget should be considered.

Digitization of library resources has been perceived as a necessary process in the library. The inevitable impact of technology has shaped the landscape of the library in this modern era. It revolutionized the services in the library.

In this modern era, where users are technologically demanding in nature, it has become imperative that libraries should consider embarking on digitization. This future initiative will bring higher value in the Library Learning Commons and will enable the library to preserve the cultural and historical artifacts of the University of Makati and Makati City in general, which will be passed down from generation to generation.

DIGITIZATION AND DIGITAL PRESERVATION INITIATIVES AND BEST PRACTICES



On September 25, 2020, Ms. Janella T. Sahagun (Library Procurement Officer) and Mr. Ryan Carl B. Salas (Technical Librarian) attended a webinar on Data Privacy Awareness Webinar for Employees. The webinar's central objective is to raise UMak employees' awareness of the Data Privacy law and scrutinize the inherent obligation and responsibility of UMak employees who are directly involved in the processing of personal information.

The webinar explored the facets protected under the Data Privacy Act of 2012, its scope, general data privacy principles, criteria for lawful processing of personal information, sensitive personal information, rights of the data subject, security information. And cases where data confidentiality is waived.

As personal information controller, the Library Learning Commons shall implement appropriate guidelines and parameters in ensuring that personal information collected from the students, faculty members, and the UMak community, in general, are safeguarded from accidental or unlawful destruction and processing.

The Library Learning Commons should consciously recognize its role as a repository of information. Its inherent obligation is to safeguard all the information and data with confidentiality, integrity, and probity. These measures are crucial to gain the trust and confidence of the UMak community to the Library Learning Commons to collect, record, organize, store, update or modify, search, retrieve, use, consolidate, and disposal of their data.

RETOOLING ENGAGEMENT FOR ADVANCEMENT IN LIBRARY SERVICES

On November 18, 2020, Mr. Kyle D. Medina (Technical Librarian) attended a one-day seminar entitled “Retooling Engagement for Advancement in Library Services.” Sponsored by the Philippine Group of Law Librarians, Inc. The PGLL invited 4 renowned and highly respected resource speakers that shared their knowledge and expertise in their field of specialization. The esteemed resource speakers were: Comm. Zenaida N. Elapao, Dean Anna Maria D. Abad, Atty. Justin D.J. Sugang, and Michael A. Pinto.

The webinar has unveiled two glaring key findings:

Key findings 1: The struggle of conducting remote classes and library services.

The speakers agreed that most universities and libraries experience difficulty in conducting classes and library services remotely. This is because the Philippines is not yet capable of conducting classes or library services remotely. After all, the Internet in the Philippines is terrible. Aside from the fact that it is expensive, it is also very sluggish. According to the Data recorded by Ookla’s Speedtest in August 2020, the Philippines was among the global index’s lower rungs in average mobile and broadband speeds. So, this must be no surprise that remote learning is not the best option in the Philippines.

Key findings 2: The importance of integrating technology in the library

The importance of integrating technology in information delivery and access in the library cannot be overemphasized. Technology has become the lifeblood of universities and libraries across the globe. Technology has enabled universities to conduct lessons remotely and libraries to deliver their services virtually. Moreover, technology adds value to the overall efficiency and relevance of the library.

LEGAL RESEARCH FOR LEGAL LIBRARIANS

On November 19, 2020, Ms. Kyle Medina (Law Librarian) attended the 3rd installment of the law school librarians’ webinar series of Network of Academic Law Librarian. The webinar has focused on legal research and its significance to the academic law library and its stakeholders. As defined, legal research is the process of identifying and retrieving information necessary to support legal decision-making.

The speaker also mentioned that the Senate and Congress of the Legislative branch library and the Supreme Court Library are among the two sought after law libraries when it comes to prime sources of legal information for legal research.



STRAIGHT FROM OUR STAKEHOLDERS: SKETCHING THE IDEAL ACADEMIC LAW LI- BRARY FOR THIS PANDEMIC AND BEYOND

On November 19, 2020, Ms. Shaira Mae Conde (Law Librarian) attended a webinar titled: “Straight from our stakeholders: sketching the ideal academic law library for this pandemic and beyond.” The first speaker, Atty. Soledad Deriquito-Mawis, Dean of Lyceum of the Philippines University School of Law, presented her topic entitled: “the librarians: our pandemic lifelines.” Atty. Soledad emphasized that for libraries to thrive, they should be able to recalibrate their services and ensure that their users’ needs are met. According to her, this can be done by simply supporting its clientele information and research needs by simply curating library resources specific to every discipline and needs of their users. Acquiring a paid and open database equipped with assistive technology would also spell out a lot of difference.

Atty. Soledad was followed by Atty. Justin D.J. Sucgang’s presentation. Atty. Sucgang is a faculty of the DLSU College of Law, and the Founder, Director, and Chief Innovator of the Center for Legal Education Advancement and Reform. Atty. Sucgang presented his topic on “Sketching the ideal academic library for this pandemic and beyond.” The topic concentrated on four principles that would augment the library’s value. These four principles are: know your past, know your situation, know your audience, and project the future. He also urged the law librarians to rethink their purpose and decipher how they would make their profession relevant in an era dominated by technology.

The last speaker, Ms. Geraldine Jade Papa, is a 1st-year law student. She presented her topic entitled: “A freshman’s perspective on the law library.” Ms. Papa contended that print materials should be given the same importance as digital materials. She cited that print materials should complement digital materials and that digital materials should not be perceived as a replacement of print materials. She also enumerated ways to cater to the needs of the library’s users even during community quarantine. She suggested book delivery, chat function, webinars, and online interactive exhibits as alternative library services to complement distance learning.



STRAIGHT FROM OUR STAKEHOLDERS: SKETCHING THE IDEAL ACADEMIC LAW LIBRARY FOR THIS PANDEMIC AND BEYOND



On Nov. 24, 2020, Mr. Mike Lacanilao (Technical Librarian) attended the Philippine Librarian Association Inc. (PLAI) annual congress entitled: “Libraries as catalysts in the new normal environment: changes, reforms, and transformations.”

The first speaker, Mr. Michael Pinto, the current Head of Cagayan Provincial Learning and Resource Center in Tuguegarao, former director of St. Louis from 2007-2014, presented his topic on Philippine Libraries during the pandemic: Adapting to the new normal. Mr. Pinto differentiated the norms of libraries with and without the pandemic. He also discussed the librarians’ tasks and responsibilities and their libraries implemented to provide and assist patrons’ needs. Mr. Pinto also enumerated the new challenges that librarians face to adapt to the pandemic changes.

Mr. Miles Stauffer, the second speaker, presented his topic on: “The new normal providing access to resources during a pandemic.” According to Mr. Stauffer, libraries should focus more on electronic services during this pandemic, for this will enable effective and efficient delivery of remote library services.

The third speaker was Hon. Yolanda C. Granda, the chairperson of Professional Regulatory Board for Librarians, and the PRBFL CPSP-CATS committee. She focused her topic on developing the career progression and specialization program for the librarianship profession. She then discussed the Philippine Qualifications Framework (PQF) as a policy that describes the levels of educational qualifications and set the standards for qualification outcomes. She also discussed Continuing Professional Development (CPD), how it works, and its significance and importance to the development of one’s profession.

The last speaker, Mr. Kelvin Ong, is affiliated with the McGraw Hill Asia. He is in charge of professional and medical products and digital learning resources across 13 countries. He discussed Access Engineering, which prepares students to solve real-world problems, makes curriculum planning and enables faculty to integrate practical resources into their courses, and helps professionals find relevant information faster, driving increased ROI. The software has unlimited access to trusted and reliable interdisciplinary engineering content, including 900+ instructional, problem-solving videos created by leading engineering academics. Next is Access Science, an authoritative and dynamic online resource that contains incisively written, high-quality reference material covering all major scientific disciplines. An award-winning gateway to scientific knowledge offers links to primary research material, videos and exclusive animations, and specially designed curriculum maps for teachers. Lastly, Access Medicine, a comprehensive online reference and practice resource that offers a complete spectrum of knowledge from the best minds in medicine for practicing physicians, fellows, residents, nurse practitioners, and medical students. It is continuously growing with the best medical content, trusted and up to date knowledge.

STRAIGHT FROM OUR STAKEHOLDERS: SKETCHING THE IDEAL ACADEMIC LAW LIBRARY FOR THIS PANDEMIC AND BEYOND

On November 24, 2020, Ms. Kristine N. Lumaban (Technical Librarian) attended the first-ever virtual seminar of the PLAI Congress entitled: “Libraries as catalysts in the new normal environment: changes, reforms, transformations.” The webinar aims to address the concerns and issues librarians face due to the abrupt and unprecedented shift in information service and delivery of the libraries around the globe.

The first speaker, Prof. Mary Grace Golf-Barcelona, is the Dean of the University of the Philippines School of Library and Information Studies. The discussion centered on the re-evaluation and re-visitation of the LIS pedagogy in light of the COVID-19. Dean pointed out that one of the educators’ predicaments is the abrupt shift from the traditional classroom setup to remote learning. She said that the swift change that has left the educators is so much turmoil. As a response, the University of the Philippines has: adapted the new model of teaching and learning, recalibrated its course syllabus, adjusted its academic calendar, provided leniency and consideration in completing the requirements, and assured its students that there would be no failing grades for the academic year 2020 – 2021.

The second speaker, Mr. Kelvin Tansiongco, presented his topic on the benefits of investing and acquiring library technologies. He pointed out that there are tools and platforms available in the market to supplement and add value to the library’s information access and retrieval. As stated, the sudden reliance on web-based services and online transactions allowed Electronic Information Solutions Inc. (EISI) to market its Library Technology Solutions available in the market such as the following: Library Management Security System, Book and Document Scanning Solutions, Classroom Management and Educational Solutions, Information Management System, and Printing Management System. Library Management and Security Solutions include patrons’ attendance monitoring, book return facilities, library manager, and RFID security system. The EISI also market scanning solutions for library digitization.



Ms. Dairon, the third speaker, believes that the library is a growing organism that changes and needs to adapt to its environment. She stated that libraries should be able to embrace change wholeheartedly and cope with the digital natives and migrants’ demands. Hence, it should be imperative for the libraries to integrate technology into their services to ensure that they are building, maintaining, and enhancing a library that is responsive to change.

Bad libraries build collections, good libraries
build services, great libraries build communi-
ties.

– R. David Lankes



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